

Senvion Service Advantage - Offering

Module		Fleet Pro Lite	Fleet Pro Time	Fleet Pro Energy	Multi brand	
Monitor Performance						
Monitor	1	Remote monitoring [24/7]	●	●	●	●
	2	Fleet Pro SCADA Access	○	●	●	●
	3	Senvion condition monitoring		○	●	○
	4	Monthly Reporting		●	●	●
	5	Year-end Diagnostic report (specialist WTG diagnostics team)	●	●	●	○
Maintain Performance						
Maintain	6	On-call Maintenance visits*	●			
	7	Regular maintenance		●	●	●
	8	Service hotline (TCC, local service Team)		●	●	●
	9	Balance of Plant Maintenance		○	○	○
	10	Consumables		●	●	●
	11	Maintenance protocols	●	●	●	●
12	Software Updates	●	●	●		
Regain Performance						
Regain	13	Remote troubleshooting		●	●	○
	14	On-Site Repairs; Field service		●	●	●
	15	Spare parts purchase contract*	●			○
	16	Fleet Pro (Diagnostic package)		●	●	
	17	Large Component exchange		●	●	
18	Documentation of on-site repairs	●	●	●	●	
Optimisation Module						
Optimise	19	Software Upgrades		●	●	
	20	Fleet Pro (Analytics)		●	●	●
	21	Solutions for AEP improvement	○	○	○	○
	22	Gearbox inspection via endoscopy		●	●	●
	23	Blade inspection & Cleaning	○	○	○	○

● Included
○ Optional

* With guaranteed timelines