

Senvion service contracts

Ensuring Wind Turbine Availability to Harness Full Potential Wind

FleetPro: Comprehensive Maintenance Service

Peak Performance – Peace of Mind

The scope of the service offered by Senvion can be flexibly adapted to suit our Customer's needs. However, based on over 25 years of experience, we offer standard solutions for different needs by our Customer which enable you to take full advantage of the Senvion service concept. With complete cost control and no cap on repairs, replacement of major technical components and guarantee availability / output, our products are simple, worry-free way to put your investment on a sure footing.

FleetPro - Time

The FleetPro - Time includes all maintenance and repair work to ensure your wind farm is technically capable of operation and protects your investment by providing compensation if your turbines are operational for less than the guaranteed time of technical availability.

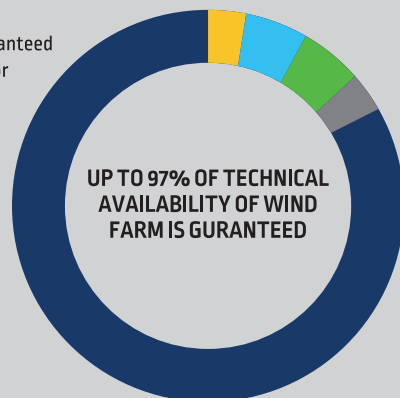
FleetPro - Energy *

The FleetPro - Energy includes all monitoring, maintenance, and repair services to minimize downtime and maximize performance and safeguards your investment by providing compensation if the annual output of your wind farm falls below guaranteed level.

The Senvion FleetPro availability guarantee

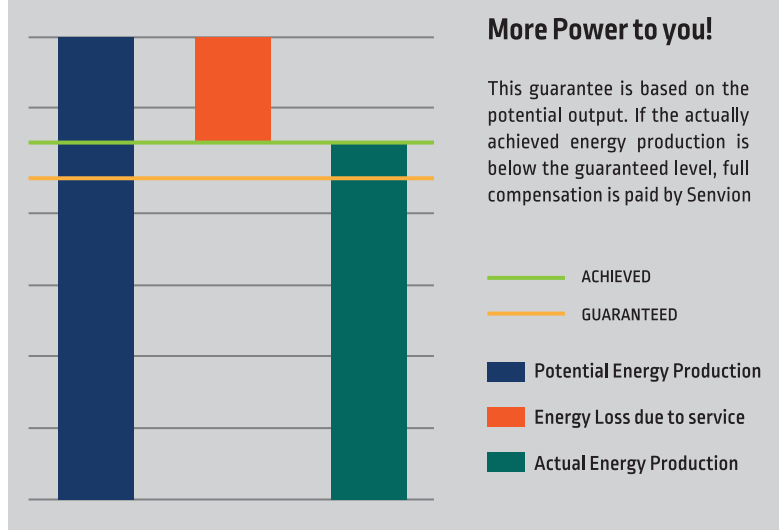
Customers receive compensation if availability falls below the guaranteed level, The guaranteed availability includes time for maintenance, retrofits and inspection

- Not Available
- Maintenance
- Retrofits & Inspection
- Other
- Operating Time



More Power to you!

This guarantee is based on the potential output. If the actually achieved energy production is below the guaranteed level, full compensation is paid by Senvion



*This does not mean Generation

At a glance

Module	Fleet Pro Lite	Fleet Pro Time	Fleet Pro Energy	Multibrand
Remote monitoring [24/7]	Included	Included	Included	Included
Fleet Pro SCADA Access	Included	Included	Included	Included
Senvion condition monitoring		Optional	Included	Optional
Monthly Reporting		Included	Included	Optional
Year-end Diagnostic report	Included	Included	Included	Optional
Maintain Performance				
On-call Maintenance visits*	Included			
Regular maintenance		Included	Included	Included
Service hotline (TCC, local service Team)		Included	Included	Included
Balance of Plant Maintenance		Optional	Optional	Optional
Consumables		Included	Included	Included
Maintenance protocols	Included	Included	Included	Included
Software Updates	Included	Included	Included	
Regain Performance				
On-call Regain visits*	Included			
Remote troubleshooting		Included	Included	Optional
On-Site Repairs; Field service		Included	Included	Included
Spare parts purchase contract #	Included			Optional
Fleet Pro (Diagnostic package)		Included	Included	
Large Component exchange		Included	Included	Included
Documentation of on-site repairs	Included	Included	Included	Included
Optimization Module				
Software Upgrades	Included**	Included	Included	
Fleet Pro (Analytics)		Included	Included	Included
Solutions for AEP improvement	Optional	Optional	Optional	Optional
Gearbox inspection via endoscopy		Included	Included	Included
Blade inspection & Cleaning	Optional	Optional	Optional	Optional
Monitor Performance				
*With additional Costs & timely deliverables	** All new hardware in Customer scope		# With Guaranteed timeline + additional cost	

Senvion Wind Technology Private Limited
504, Wing 'B', Delphi, Hiranandani Business Park,
Powai, Mumbai - 400076, India

Phone : +91 22 7129 9700
E-mail : info@senvion.in
Website : www.senvion.in

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